

## TABLE OF CONTENTS

|   |                                   |      |
|---|-----------------------------------|------|
| ABSTRACT                                  |                                   | III  |
| ABSTRACT IN ARABIC                        |                                   | V    |
| ACKNOWLEDGEMENTS                          |                                   | VII  |
| AUTHORIZATION FORM                        |                                   | VIII |
| TABLE OF CONTENTS                         |                                   | IX   |
| LIST OF TABLES                            |                                   | XIII |
| LIST OF FIGURES                           |                                   | XVI  |
| LIST OF ABBREVIATIONS                     |                                   | XVII |
| <b>CHAPTER I</b>                          |                                   |      |
| <b>INTRODUCTION, SCOPE AND OBJECTIVES</b> |                                   | 1    |
| 1.1                                       | Introduction                      | 1    |
| 1.2                                       | Purpose of the Study              | 2    |
| 1.3                                       | Context and Scope of the Research | 3    |
| 1.4                                       | Problem Statement                 | 5    |
| 1.5                                       | Research Questions                | 5    |
| 1.6                                       | Significance of the Research      | 6    |
| 1.7                                       | Research Objectives               | 7    |
| 1.8                                       | Definitions of Terms              | 8    |
| 1.9                                       | Research Hypotheses               | 11   |
| 1.10                                      | Limitations of the Study          | 13   |